RECRUITMENT FREQUENTLY ASKED QUESTIONS (FAQs)

1)   Where do I go to apply?

Applications must be done online. Visit www.statssa.gov.za/hr. Applications can be done on a tablet, smartphone or computer which has internet access. Please note: if you are unable to access the system or have problems logging in, please try a different internet browser (e.g. Google Chrome or Firefox)

2)   I am already on the database. Do I need to reapply?

No. Just make sure your details, particularly your address and cellphone number, are updated and correct.

3)   I do not have access to the internet. How do I apply?

You would need to get someone with a computer which has internet access or smartphone or tablet who can register on your behalf. However, you will still be liable for the correctness of the information captured.

4)   I do not have money to travel to a district office / buy airtime. How do I apply?

You would need to get someone with a computer which has internet access or smartphone or tablet who can register on your behalf. However, you will still be liable for the correctness of the information captured.

5)   Why are you only accepting online applications?

It is the strategic direction that the organisation is taking since the kind of work to be done will be electronic.

stats sa

Department:
Statistics South Africa
REPUBLIC OF SOUTH AFRICA

6)   How often do I need to register?

You only have to register **once** when the system is open for registration, otherwise the system will not allow you to register again. Once the system closes, you will not be able to update your information, but you would need to call HR in your nearest Stats SA office to assist with updating your information.

7)   Will I get a reference number once my application has been uploaded?

No, your ID number will serve as your reference number.

**8)   How will I know that my application has been successfully uploaded?**

At the end of the registration process, the system will give you a message that confirms that you have been successfully registered. A text message (SMS) will also be sent to your mobile number to confirm the receipt of your registration.

9)   I have been on the Stats SA database for years but have never been employed. Will I be employed this time?

This is a new database; please register even if you have been previously on the database. This is just for potential candidates to register on the database. As and when there is a need to employ contract workers, these candidates will still have to go through the relevant selection process.

10) I am having trouble completing my registration. Who can I contact?

You can contact the Stats SA Call Centre on 0800 110 248. The call centre agents will assist. The call centre is open Monday to Friday from 07h30 to 19h00; Saturday from 09h00 to 17h00; and Sunday from 09h00 to 15h30.
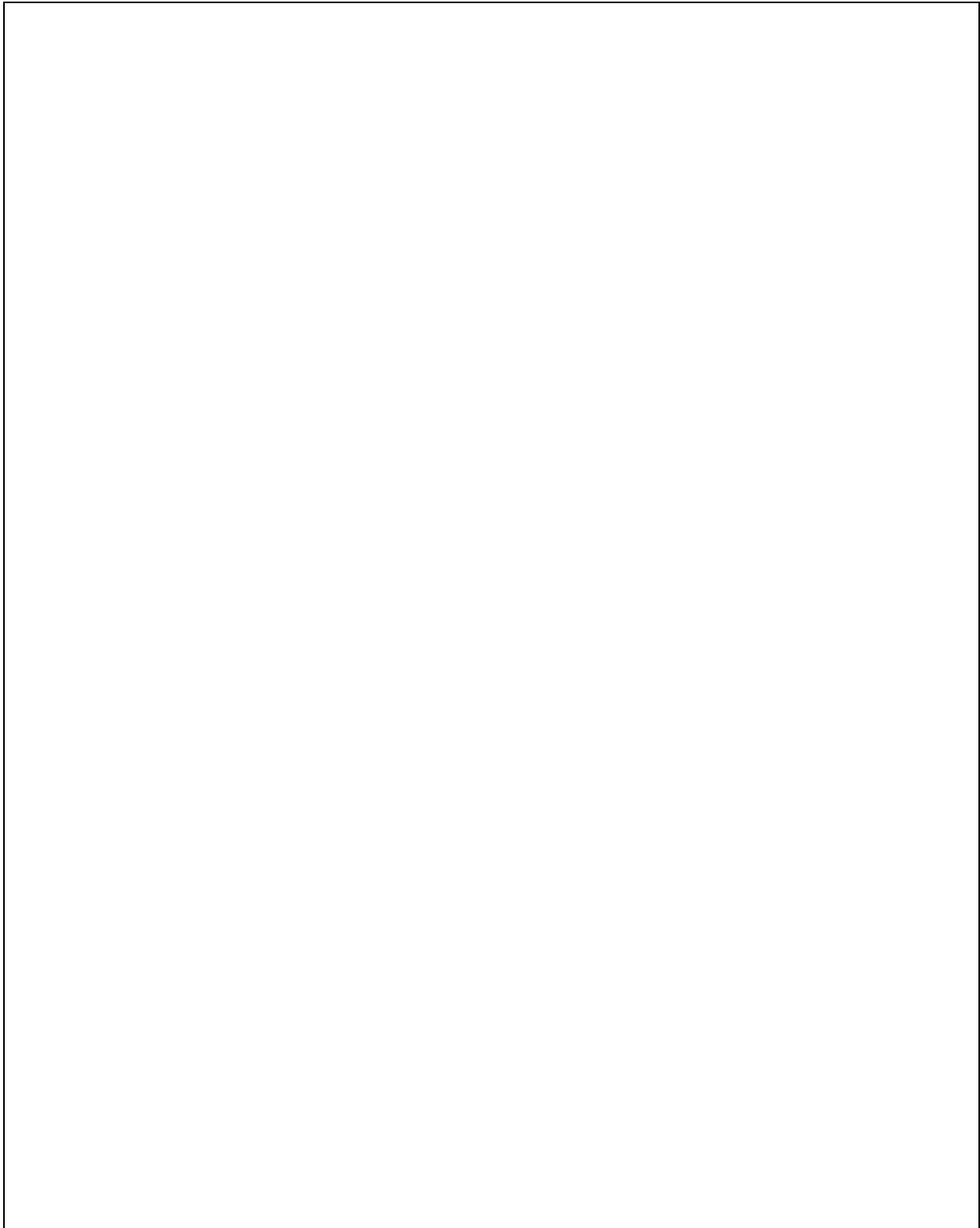
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