



**CENSUS
2022**
#GETCOUNTED

Census 2022 Recruitment Drive Frequently Asked Questions (FAQs)

#GETCOUNTED

IMPROVING LIVES THROUGH DATA ECOSYSTEMS



stats sa

Department:
Statistics South Africa
REPUBLIC OF SOUTH AFRICA

1) Where do I go to apply?

Applications must be done online. Visit www.statssa.gov.za/hr. Applications can be done on a tablet, smartphone or computer which has internet access. Please note: if you are unable to access the system or have problems logging in, please try a different internet browser (e.g. Google Chrome or Firefox)

2) I am already on the database. Do I need to reapply?

No. Just make sure your details, particularly your address and cellphone number, are updated and correct.

3) I do not have access to the internet. How do I apply?

You would need to get someone with a computer which has internet access or smartphone or tablet who can register on your behalf. However, you will still be liable for the correctness of the information captured.

4) I do not have money to travel to a district office / buy airtime. How do I apply?

You would need to get someone with a computer which has internet access or smartphone or tablet who can register on your behalf. The site is data-free; you do not need airtime or data to apply. However, you will still be liable for the correctness of the information captured.

5) Why are you only accepting online applications?

It is the strategic direction that the organisation is taking since the kind of work to be done will be electronic.

6) How often do I need to register?

You only have to register once when the system is open for registration, otherwise the system will not allow you to register again. Once the system closes for new registrations, you will only be able to update your details.

7) How will I know that my application has been successfully uploaded?

At the end of the registration process, the system will give you a message that confirms that you have been successfully registered. If you have not uploaded all your documents then the system will notify you. A text message (SMS) will also be sent to your mobile number to confirm the status of your registration.

8) Will I get a reference number once my application has been uploaded?

Yes, you will get a unique code when your application is complete. If Stats SA contacts you via SMS to come for training or assessment, you will be asked to respond with the unique code, so that we can identify you on our system.

9) What happens if I lose my unique code?

If you lose or forget your code, simply log in to the HR Database system. Your unique code will be at the top of the page.

10) My password no longer works

Click on the “Forgot password” link on the login page and reset your password.

11) I don't know how to find my address on the map.

There is a link to a YouTube video at the top of the page which explains the process. Please watch it.

12) I don't know how to upload my proof of address.

Please click here for more information: <http://census.statssa.gov.za/wp-content/uploads/2021/11/How-to-upload-proof-of-address.pdf>. Please make sure your document is in the right format and the right size.

13) Where do I upload my CV and other documents?

You only need to upload your proof of address. If you are called for training or assessment, you will need to bring the following documents with you: certified copies of ID, matric certificate and driver's license (where applicable). Documents must have been certified within 6 months before submission.

14) Must you have matric to register?

Yes, you must have matric or an equivalent NQF level 4 qualification.

15) I have been on the Stats SA database for years but have never been employed. Will I be employed this time?

The database is used to identify candidates for various projects that happen in various areas. Candidates are sourced from the HR Database according to the specific project requirements. These candidates still have to go through the selection process.

16) I am having trouble completing my registration/updating my details. Who can I contact?

You can contact the Stats SA Call Centre on 0800 110 248. The call centre agents will assist. The call centre is open Monday to Friday from 07h30 to 19h00; Saturday from 09h00 to 17h00; and Sunday from 09h00 to 15h30.